Scan for Video Tutorials

Download
SJCAM X App

Tutorial
Videos

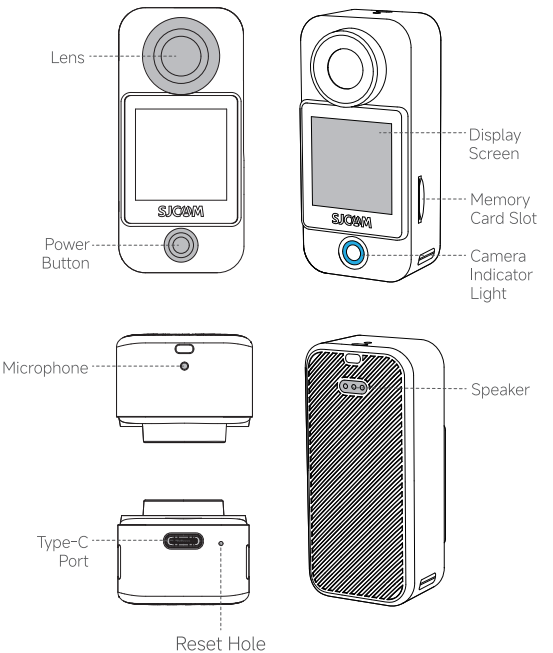
User
Manual

Official
Social Media

https://www.sjcam.com/support/c400pro/index.html

Product Overview

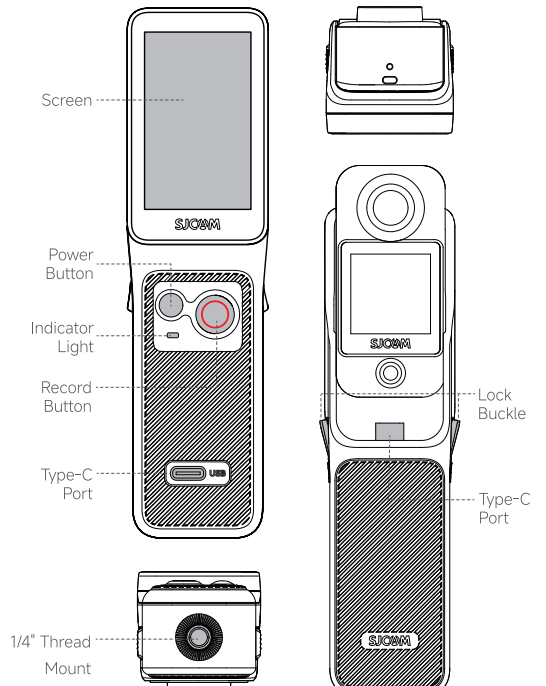
C400 Pro Pocket



Camera Indicator Light Status

	Camera Indicator Light Status	Description
—	Solid blue	Powered on
·····	Flashing blue	Recording
	Flashing green	Wi-Fi enabled, waiting for connection
—	Solid green	Wi-Fi connected successfully
—	Solid red	Charging

C400 Pro

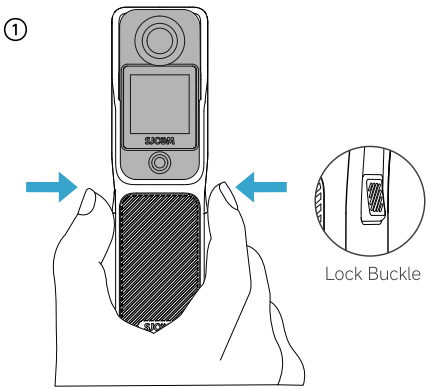


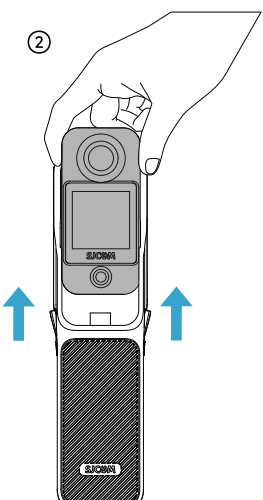
Handle Indicator Light Status

	Handle Indicator Light Status	Description
—	Solid red	Charging
—	Solid green	Powered on

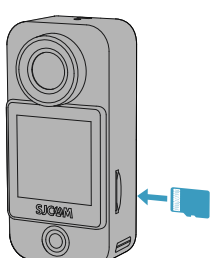
Detach the Handheld Controller

Press and hold the buckles on both sides while pulling the camera body upward (see Steps 1 and 2).





③ Insert the microSD Card



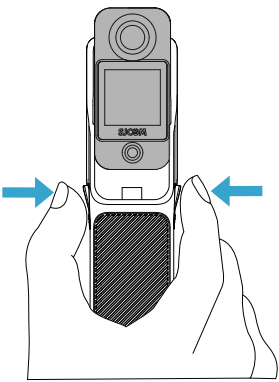
Insert the microSD card into the slot with the metal contacts facing inward and push it all the way in.

Note: microSD card is sold separately.

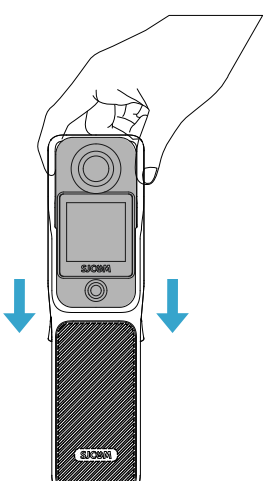
Mount Camera to Handheld Controller

Press and hold the buckles on both sides while inserting the camera body into the handheld controller (see Steps 4 and 5).

④



⑤

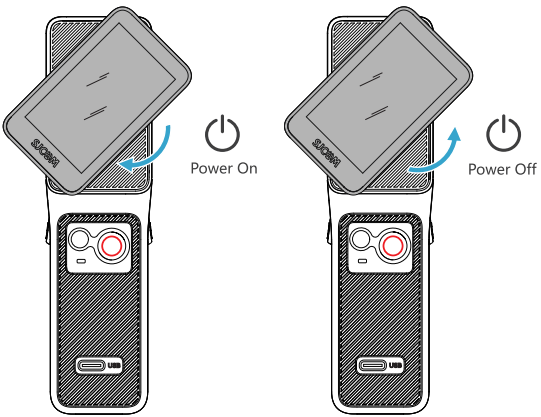


Note: The handheld controller also functions as a charging handle. Inserting the camera into it provides extended battery support.

Power On / Off

Powering On via the Handheld Controller

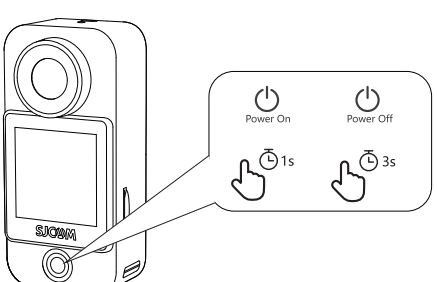
Method 1: Rotate the screen to power on.



Method 2: Press and hold the power button on the handheld controller for 3 seconds to power on/off.

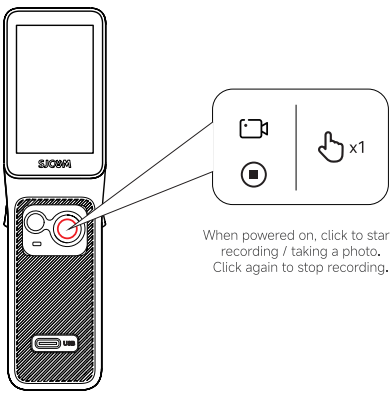
Powering On via the C400 Pro Pocket

Press the power button for 1 second to power on.
Press and hold the power button for 3 seconds to power off.



Start and Stop Recording

Handheld Controller Buttons

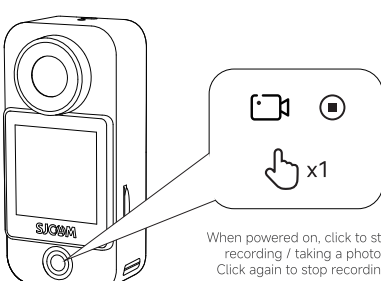


When powered on, click to start recording / taking a photo. Click again to stop recording.

If the touchscreen becomes unresponsive, press and hold both buttons simultaneously for 1 second to reset the camera, then power it back on.

C400 Pro Pocket

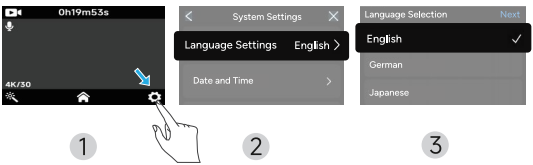
The C400 Pro Pocket can be used separately.



When powered on, click to start recording / taking a photo. Click again to stop recording.

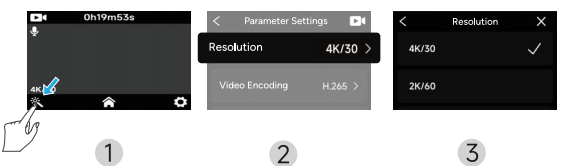
Language Switching

Tap "Settings" button→ "Language" → Select the desired display language.



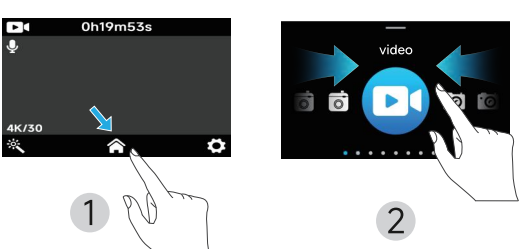
Adjusting Resolution

Tap "Parameter Settings" button → "Resolution" → Adjust the resolution.



Switching Shooting Modes

Tap "Mode Switch" button→ Switch the shooting modes.



Connecting to the SJCAM X App

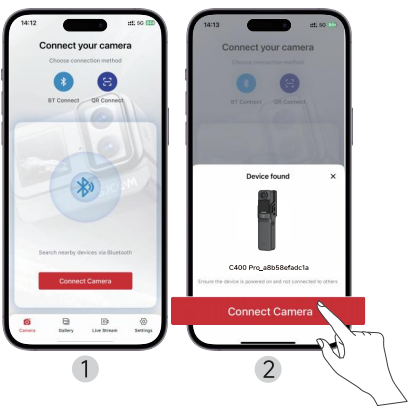
Download and install the SJCAM X App.

Scan the QR code below to download, or search for "SJCAM X" in your phone's app store (Google Play / App Store) to install.



Bluetooth Quick Connect (Recommended)

1. Make sure the camera is powered on.
2. Open your phone, go to the Settings app, find the Bluetooth option, and turn on Bluetooth.
3. Open the SJCAM X App and grant the necessary permissions. Follow the steps below and wait for the automatic connection.

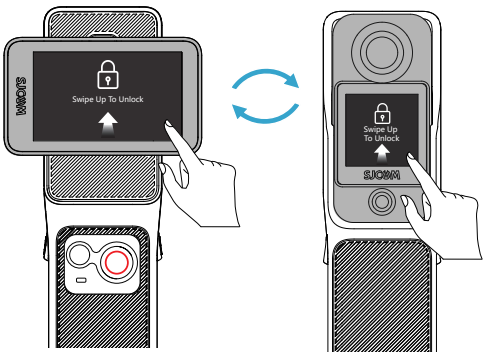


*Relevant permissions are only used for connecting the App to the camera and will not be used for any other purposes.

Scan the QR code to learn more connection methods:

Switching Screens

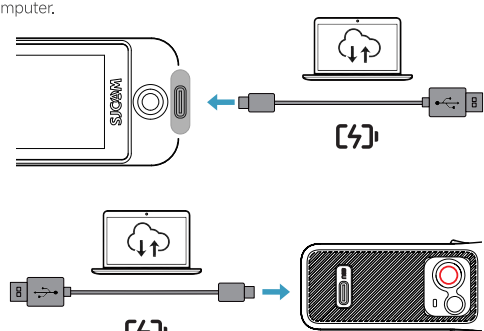
When powered on, tap to wake the sleeping screen, and then swipe up to switch between the front and rear screens.



Charging and Data Transfer

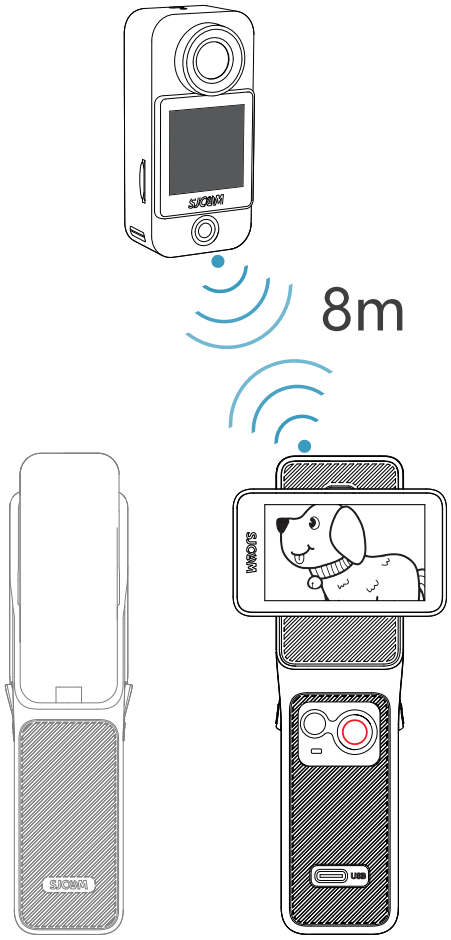
Charging: Charge the camera using the Type-C port on the camera or the handheld controller.

Data transmission: After connecting the camera to a computer via a USB cable, select "USB Storage" on the camera to download files to your computer.



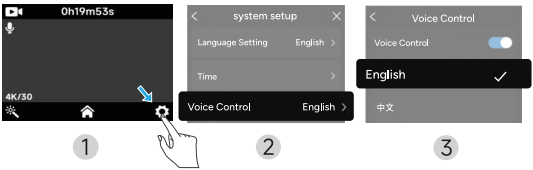
Live preview via Handheld Controller

The handheld controller can remotely control the camera and provide a real-time preview of what the camera is capturing.



Voice Control

Enable Voice Control function



The camera can be controlled using the following voice commands.
(Only six 6 languages available).

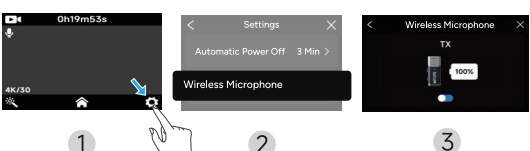
中文	English	Русский	日本語	Tiếng Việt	แบบไทย
我要拍照	Take photo	Сделать фото	写真を撮る	chụp hình	ถ่ายรูป
我要录像	Video Start	записать на видеомагнитофон	ビデオスタート	quay video	บันทึกวิดีโอ
关闭录像	Video Stop	-	ビデオ停止	-	-
打开热点	Turn on WiFi	Включить Wifi	WiFiを開く	mở wifi	เปิดใช้ wifi
关闭热点	Turn off WiFi	Выключить Wifi	WiFiを閉じる	đóng wifi	ปิด wifi

*Only one language is supported at a time.

Wireless Microphone Connection

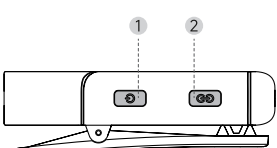
Enable the wireless microphone function on the camera:

Go to Settings → Wireless Microphone



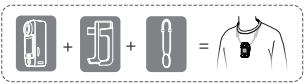
Power on and pair the wireless microphone:

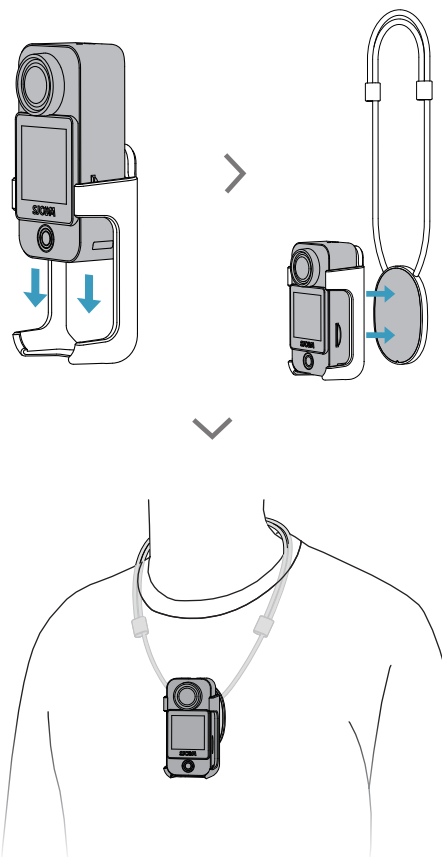
1. Press and hold the power button for 3 seconds to turn on
2. Press and hold the pairing button for 3 seconds to start pairing



Note: Wireless microphone is sold separately.

Magnet Pendant

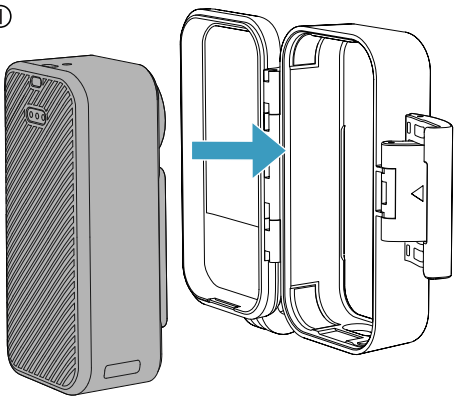




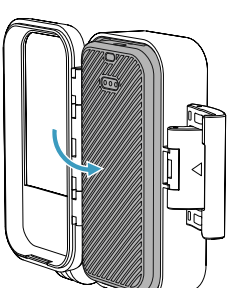
Frame Mount



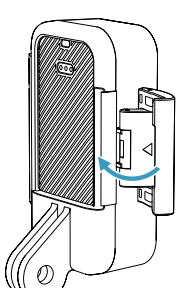
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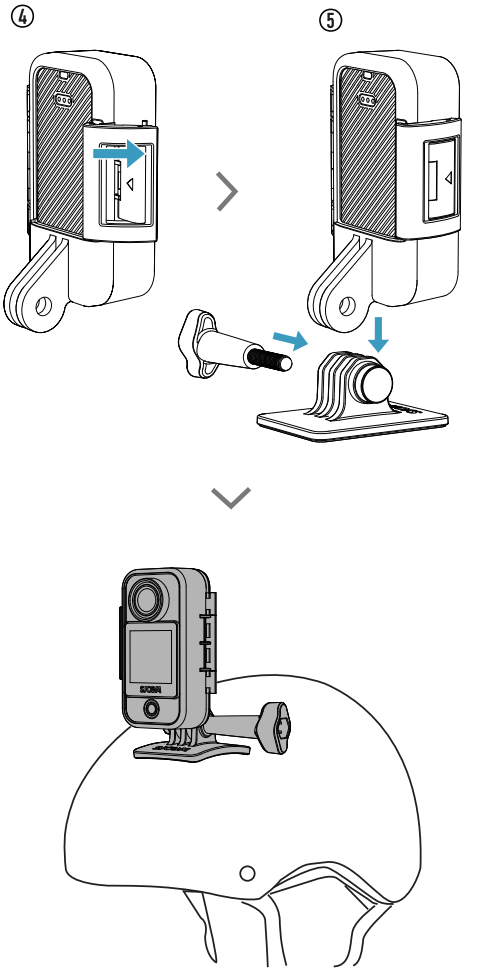


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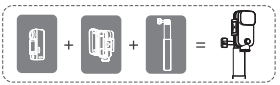


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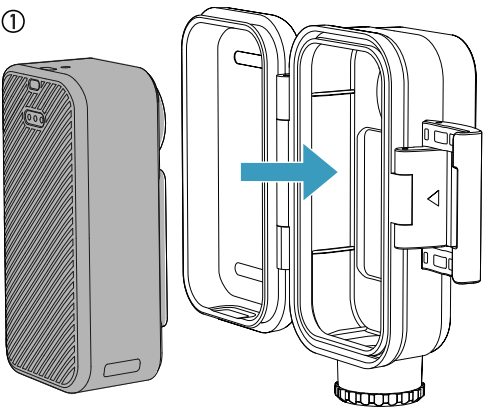



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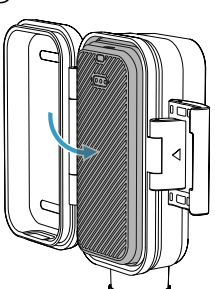
Waterproof Case



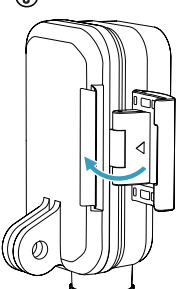
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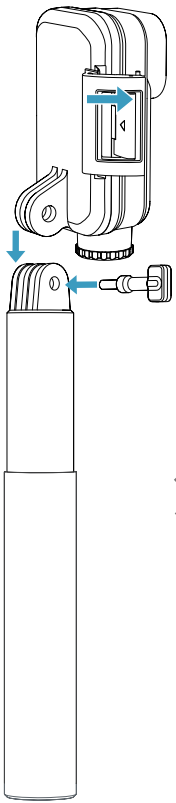
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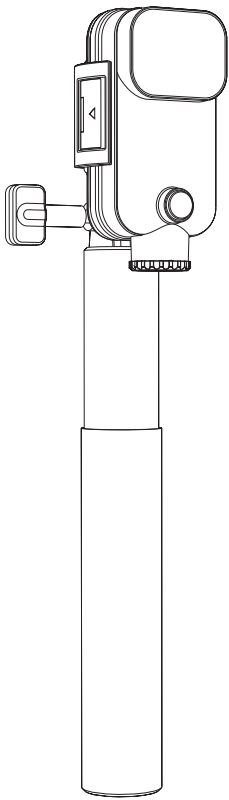
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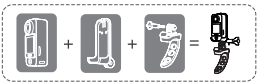


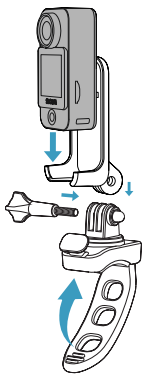
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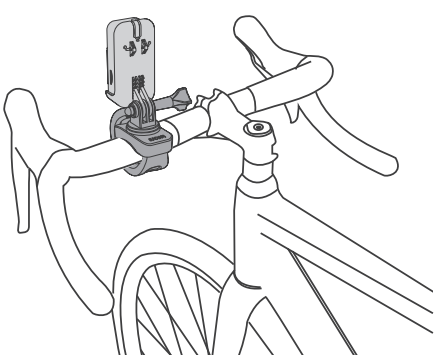
(*Selfie stick sold separately)

BASE Back Clip





(*Flex bike mount sold separately)



Q&A

Q1: App cannot connect to the camera?

a. Make sure your phone is connected to the camera Wi-Fi.

b. We recommend turning off mobile data during connection to avoid network conflicts.

c. Some phones that do not support 5G Wi-Fi may fail to connect. Use a phone that supports 5G Wi-Fi, or switch the camera Wi-Fi band to 2.4G and try again.

Q2: Cannot access the internet after connecting to the camera Wi-Fi?

a. Camera Wi-Fi is used to connect the phone and camera. It does not provide internet access.

b. To use the internet while connected to the camera, turn on mobile data. Your phone will access the internet through the cellular network while keeping the Wi-Fi connection with the camera.

Q3: How do I update the firmware?

We recommend updating the firmware through the SJCAM X App:

Follow the steps below:

a. After connecting to the SJCAM X App, go to Settings > Firmware Update.

b. If a new version is detected, tap "Download Latest Firmware."

Note: If no new version is detected, your current firmware is already up to date. No update is required.

c. After the download is complete, tap "Update Firmware."

d. The camera will update automatically and restart. During the update, do not operate the camera, turn it off, or disconnect it.

For technical support and assistance,
please contact our official support team:

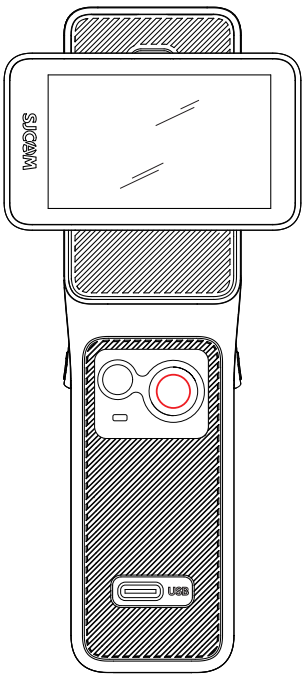
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EMPOWER YOUR DREAMS

SJCAM C400 Pro

QUICK START GUIDE



v1.0